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</table>
INTRODUCTION

DEAR READER,

Over the past few months, we have all felt the economic impact of the COVID-19 global pandemic. It has disrupted how we socialize, live, and work, highlighting many of our community’s strengths and vulnerabilities. The workforce development and education sectors have long anticipated several disruptors to industry and hiring such as Artificial Intelligence and remote work. But in a matter of a few weeks, the COVID-19 pandemic accelerated the most monumental disruption to workforce ever experienced.

Locally, the accommodations, food and beverage, and retail industries were hit hard and still feel the aftershocks. From March thru May, there were approximately 220,000 unemployment claims across Bexar County and the surrounding 13 county region—an unprecedented number of impacted individuals—and, as we know, not representative of every job lost. As a comparison, the unemployment rate in the San Antonio-New Braunfels region was 2.8 percent in May of 2019 versus this May’s 12.7 percent, according to the Texas Workforce Commission.

The SAEDF Business Development and Workforce teams continue to coordinate daily with Workforce Solutions Alamo (WSA), to provide rapid response services to employers and employees to ensure they had real-time information on how to navigate the disruptions to their operations and their workforce.

In April, our elected officials led an effort with medical and business community leaders to develop guidelines to safely reopen the economy. The teams, the Health Transition Team (HTT) and the Economic Transition Team (ETT) worked to develop a playbook for individuals and companies to responsibly re-enter the community and reopen businesses. The ETT launched the “Greater. SAfer. Together.” campaign, resulting in more than 7,000 local businesses taking the pledge and receiving safety equipment to help them reopen.

Now, it’s critical for us to transition from response to recovery. SAEDF is refocusing on business recruitment, and our retention and expansion services to promote job growth. To ensure those jobs are filled by San Antonio’s own, SA Works is partnering with chambers, trade associations, and others to identify current and projected job openings as well as the training and skills development necessary to put people back to work.

We are confident we will emerge GREATER, SAFER and STRONGER together as we promote a good jobs economy.

Romanita Matta-Barrera
EVP Workforce, SAEDF
PRE-COVID LANDSCAPE

In the two years since our first Jobs Report in April 2018, the select industries we track (Manufacturing, IT & Cyber, Healthcare & Bioscience) continue to grow in the region. Through years of record-low unemployment, workforce development investments aimed directly at connecting industry with training and education providers to enhance and scale programs that close skills gaps and meet industry need with homegrown talent. These investments include a significant increase in specialized career and technical education programs.

The resulting career and technical programs help position Greater San Antonio as a top destination for employers and grow our ecosystems, further diversifying our regional economy and accelerating recovery from the current and future economic downturns. Below is a recap of jobs activity between April of 2018 and April of 2020.

<table>
<thead>
<tr>
<th>APR. 2018 TO APR. 2020</th>
<th>MANUFACTURING</th>
<th>IT &amp; CYBER</th>
<th>BIOSCIENCE &amp; HEALTHCARE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>JOB POSTINGS</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total: 62,708</td>
<td></td>
<td>Total: 372,587</td>
<td></td>
</tr>
<tr>
<td>Unique: 14,252</td>
<td></td>
<td>Unique: 61,203</td>
<td></td>
</tr>
<tr>
<td>Intensity: 4:1</td>
<td></td>
<td>Intensity: 6:1</td>
<td></td>
</tr>
<tr>
<td><strong>AVG. MONTHLY HIRES</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3,319</td>
<td>959</td>
<td>4,378</td>
<td></td>
</tr>
<tr>
<td><strong>TOP HIRING EMPLOYERS</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Treehouse Foods</td>
<td></td>
<td>USAA</td>
<td>Christus Health</td>
</tr>
<tr>
<td>American Consumer Inc.</td>
<td></td>
<td>Oracle</td>
<td>HCA Holdings</td>
</tr>
<tr>
<td>H-E-B</td>
<td></td>
<td>Accenture</td>
<td>Tenet Healthcare</td>
</tr>
<tr>
<td><strong>TOP OCCUPATIONS</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Frontline supervisors</td>
<td></td>
<td>Software developers</td>
<td>Registered nurses</td>
</tr>
<tr>
<td>Helpers; production</td>
<td></td>
<td>Computer jobs, other</td>
<td>Medical &amp; health svcs. mgrs.</td>
</tr>
<tr>
<td>Inspectors, testers, etc.</td>
<td></td>
<td>Computer support specialists</td>
<td>Nursing assistants</td>
</tr>
<tr>
<td><strong>TOP SKILLS</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Warehousing</td>
<td></td>
<td>Agile software development</td>
<td>Nursing</td>
</tr>
<tr>
<td>Quality control</td>
<td></td>
<td>SQL</td>
<td>Basic life support</td>
</tr>
<tr>
<td>Packaging &amp; labeling</td>
<td></td>
<td>Computer science</td>
<td>CPR</td>
</tr>
<tr>
<td><strong>TOP PROGRAMS</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>TX FAME</td>
<td></td>
<td>UTSA</td>
<td>UT Health S.A.</td>
</tr>
<tr>
<td>Alamo Colleges</td>
<td></td>
<td>TAMUSA</td>
<td>UTSA</td>
</tr>
<tr>
<td></td>
<td></td>
<td>OLLU</td>
<td>St. Mary’s University</td>
</tr>
<tr>
<td><strong>NOTEWORTHY</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>UTSA’s Cybersecurity</td>
<td></td>
<td>UTSA’s AI lab and data science program – first in TX.</td>
<td>SA Works published comprehensive bioscience report in 2019.</td>
</tr>
<tr>
<td>Manufacturing</td>
<td></td>
<td>As of 2020 S.A.’s concentration of IT pros is 150% above the U.S. average.</td>
<td>SAPPT was formed, putting S.A. at the forefront of precision therapies.</td>
</tr>
<tr>
<td>Innovation Institute</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SA Works grew manufacturing</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Job Shadows from 78 to 400.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1 All Data from Emsi, April 2018 – April 2020, San Antonio-New Braunfels Metropolitan Statistical Area (SA-NB MSA); Job Postings: Total refers to each job posting found for selected occupations; Unique refers to the de-duplicated jobs posted; Intensity refers to the ratio of Total to Unique postings; Average monthly hires is average number of hires for a group of occupations in the given timeframe, taken from quarterly census data; Top Hiring Employers refers to companies with the highest number of open job posts for the selected time period; Top Occupations refers to the greatest number of job posts within a group of occupations; Top Skills skills mentioned the greatest number of times within job posts; Top Programs reflects the greatest number of completions for programs associated with Top Occupations.
COVID-19 IMPACT ON INDUSTRY

During the early stages of the pandemic, WSA collected unemployment claims data across the 13-county region served by the organization. The number of registered claims peaked in the last two weeks of March, reaching a record-high 25,000/week. Beginning in May, claims leveled off at under 10,000/week.²

The most impacted individuals, were those working in food prep and service occupations with less than a high school degree—particularly younger women of color. The data highlight the need for targeted education and training to help displaced workers gain new skills and employment in hiring industries.

On the employer side, it is likely too early to accurately project which industries will either rebound quickly, or sustain a relatively low level of resource impact. Our data tells us which companies are still hiring and which have been able to successfully pivot operations to stay open and, in some cases, thrive. See the April to May, 2020 snapshot on the following page, keeping in mind that the average number of monthly hires is a quarterly datapoint that reflects hires in Q1 (pre-pandemic).³

Sources at the Site Selectors Guild believe that accelerated recovery across the country could occur in: Biotech/Biosciences, Transportation & Logistics, Advanced Manufacturing, Software & IT, and Food & Beverage Processing, which Emsi data seems to confirm in these early stages.

² Workforce Solutions Alamo total unemployment claims (select occupations, March – May, 2020)
³ Emsi Data for all SA-NB MSA Job Postings from April – May, 2020. NOTE: Average Monthly Hires is from quarterly data gathered by Emsi from multiple sources and is only reflective of Q1 2020, therefore not inclusive of COVID-19 impact.
DEMAND OCCUPATIONS & SKILLS TRANSFER

In addition to existing workforce development and education programs, COVID-19 impact inspired new and creative solutions that regional leaders are helping scale and expedite. SAEDF and SA Works are bringing the private sector together in a collaborative effort with education and training leaders, WSA, Bexar County, and City of San Antonio.

The initiative targets unemployed individuals laid off from impacted occupations and providing paid training to upskill or reskill into target demand industries including manufacturing, tech or healthcare careers, among others.

This multi-sector approach takes into account both individual need for employment and training, and the immediate needs of the business community. It also requires flexibility so that programs can evolve and scale as we continue to learn through this unprecedented economic downturn.

Next, we will look at the jobs landscape for our target industries as we have in previous Jobs Reports. Unique to this edition is a “Skills Transfer” section. This high-level snapshot attempts to find compatible occupations among those recently and heavily impacted by layoffs and furloughs and the still-hiring roles within our target industries. The “Compatibility Score” in the Economic Modeling Specialists International (Emsi) data provides a view into which occupational skill sets can transfer to another occupation. The results are scored on a 1-100 grading system.

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4 Graphic is reflective of an early sample of engaged organizations and is yet to be finalized as of June, 2020.
When viewed alongside local unemployment claims data, the workforce development community can take a more informed approach to targeted outreach to both employers and employees and get more individuals back to work, and more target industry jobs filled.

**MANUFACTURING & AEROSPACE**

Since we began reporting on manufacturing job posting activity in April of 2018, certain trends remain amidst the COVID-19 pandemic. Average monthly hires have consistently outnumbered average monthly postings and continue to do so. With automotive manufacturing slowed for safety, we’ve seen a recent increase in food production and aircraft mechanic roles. Below is a snapshot of jobs activity from April to May, 2020.

Unique postings are down from 2,000 in February, prior to lockdown, to just short of 1,700 in April.

### IN-DEMAND OCCUPATIONS

1. **FIRST-LINE SUPERVISORS**
2. **HELPERS, PROD. WORKERS**
3. **INSPECTORS, TESTERS**
4. **PRODUCTION WORKERS**
5. **AIRCRAFT MECHANICS**

### AVERAGE MONTHLY HIRES

3,466

### TOP POSTED OCCUPATIONS

<table>
<thead>
<tr>
<th>OCCUPATION</th>
<th>UNIQUE POSTINGS</th>
<th>AVG. MONTHLY POSTINGS</th>
<th>AVG. MONTHLY HIRE</th>
<th>AVG. ANNUAL WAGES</th>
<th>AVG. WAGES U.S.</th>
</tr>
</thead>
<tbody>
<tr>
<td>First-Line Supervisors of Production and Operating Workers</td>
<td>372</td>
<td>301</td>
<td>142</td>
<td>$62.6K</td>
<td>$60.4K</td>
</tr>
<tr>
<td>Helpers—Production Workers</td>
<td>146</td>
<td>116</td>
<td>194</td>
<td>$25.4K</td>
<td>$27.7K</td>
</tr>
<tr>
<td>Inspectors, Testers, Sorters, Samplers, Weighers</td>
<td>144</td>
<td>106</td>
<td>139</td>
<td>$36.9K</td>
<td>$38.3K</td>
</tr>
<tr>
<td>Production Workers, All Other</td>
<td>134</td>
<td>104</td>
<td>249</td>
<td>$33.8K</td>
<td>$30.2K</td>
</tr>
<tr>
<td>Aircraft Mechanics &amp; Service Technicians</td>
<td>125</td>
<td>96</td>
<td>82</td>
<td>$52.8K</td>
<td>$62.9K</td>
</tr>
</tbody>
</table>

### HARD SKILLS

1. Warehousing
2. Packaging & Labeling
3. Mechanics
4. Food Safety
5. Quality Control

### COMMON SKILLS

1. Communication
2. Operations
3. Management
4. Leadership
5. Detail-Oriented

---

5 All data is from Emsi Occupations, Programs, and Skills Transfer reports, April – May, 2020, SA-NB MSA.

*Green indicates salary above the U.S. average for the occupation; Red indicates salary below the U.S. average for the occupation.*
**SKILLS TRANSFER**

**HIGHEST-IMPACT & OPPORTUNITY ROLES**
First-Line Supervisors; Janitorial & Housekeeping
Food Service Managers
Assemblers

**HIGHEST COMPATIBILITY SCORES**
First-Line Supervisors; Production: 92
First-Line Supervisors; Production: 89
Food Production Workers: 96

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**BIO SCIEN CE & HEALTHCARE**

At the start of the COVID-19 era, there was an expected surge in postings for nurses and physicians. Registered Nurse and Licensed Practical / Licensed Vocational Nurses have been high-demand roles since we began tracking this data in 2018. The need for skilled administrative management and physicians seems to be in response to recent circumstances.

While nursing and medical degrees require more intensive education, there is opportunity for unemployed individuals from the food service and non-retail sales industries to enter high-demand roles like Nursing Assistant and Medical & Health Services Manager with minimal additional training.

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**IN-DEMAND OCCUPATIONS**
1. Registered Nurses
3. Nursing Assistants
4. LPNs/LVNs
5. Physicians & Surgeons

**AVERAGE MONTHLY HIRES**

4,514

**Compatibility scores taken from Emsi Skills Transferability data of top-posting occupations and cross-referenced with WSA unemployment data. Only occupations with compatibility scores of 89 or higher recorded.**
### TOP 5 POSTED OCCUPATIONS

<table>
<thead>
<tr>
<th>BIOSCIENCE &amp; HEALTHCARE JOBS</th>
<th>UNIQUE POSTINGS</th>
<th>AVG. MONTHLY POSTINGS</th>
<th>AVG. MONTHLY HIRES</th>
<th>AVG. ANNUAL WAGES</th>
<th>AVG. WAGES U.S.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registered Nurses</td>
<td>2,971</td>
<td>2,244</td>
<td>470</td>
<td>$71.8K</td>
<td>$71.7K</td>
</tr>
<tr>
<td>Medical &amp; Health Services Managers</td>
<td>738</td>
<td>562</td>
<td>112</td>
<td>$97.1K</td>
<td>$99.7K</td>
</tr>
<tr>
<td>Nursing Assistants</td>
<td>544</td>
<td>434</td>
<td>593</td>
<td>$25.9K</td>
<td>$28.5K</td>
</tr>
<tr>
<td>Licensed Practical Nurses / Licensed Vocational Nurses</td>
<td>534</td>
<td>405</td>
<td>298</td>
<td>$45.5K</td>
<td>$46.2K</td>
</tr>
<tr>
<td>Physicians &amp; Surgeons; All Other</td>
<td>450</td>
<td>357</td>
<td>179</td>
<td>$196.4K</td>
<td>$200.9K</td>
</tr>
</tbody>
</table>

### TOP POSTED SKILLS

<table>
<thead>
<tr>
<th>HARD SKILLS</th>
<th>COMMON SKILLS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Nursing</td>
<td>1. Communication</td>
</tr>
<tr>
<td>3. Cardiopulmonary Resuscitation (CPR)</td>
<td>3. Leadership</td>
</tr>
<tr>
<td>5. Advanced Cardiovascular Life Support (ACLS)</td>
<td>5. Operations</td>
</tr>
</tbody>
</table>

### TOP POSTING EMPLOYERS

- UnitedHealthcare
- HCA Healthcare
- NorthShore University Health System

### TOP PROGRAM COMPLETIONS

- Registered Nursing, UT Health Science
- Pre-Nursing Studies, Alamo Colleges
- Public Health, General, UTSA
- Health Administration, UIW
- Nursing Assistance, UIW
- Licensed Practical/Licensed Vocational Nursing, Galen College of Nursing
- Medicine, UT Health Science

### SKILLS TRANSFER

**HIGHEST-IMPACT & OPPORTUNITY ROLES**
- Waiters & Waitresses
- First-Line Supervisors of Non-Retail Sales Workers

**HIGHEST COMPATIBILITY SCORES**
- Nursing Assistants: 96
- Medical & Health Services Managers: 94

---

*All data is from Emsi Occupations, Programs, and Skills Transfer reports, April – May, 2020, SA-NB MSA.

** Compatibility scores taken from Emsi Skills Transferability data of top-posting occupations and cross-referenced with WSA unemployment data. Only occupations with compatibility scores of 89 or higher recorded.*
FINANCIAL & PROFESSIONAL SERVICES

COVID-19 has closed hotels, bars, and restaurants at alarming rates. As the economy tries to reopen, we’ve continued to see increased cases in Bexar County, driving more businesses to close or scale back. One area of opportunity remains remote administrative work. With training in basic computer skills, compatible roles in guest services and hospitality can transition into professional careers.

Because these roles are key to growing the workforce and attracting both talent and corporate investment to the region, SA Works is including Financial & Professional Services to the Jobs Report.

![Image of job posting numbers and employer logos]

All data is from Emsi Occupations, Programs, and Skills Transfer reports, April – May, 2020, SA-NB MSA.
TECH & CYBER

Tech and Cyber postings have remained steady throughout the pandemic with the same employers searching for talent before and after the lockdown. The number of unique posts did drop from around 8,500 in February of 2020 to just over 7,300 in April. While we as a workforce and education community continue to develop top talent in cyber, we continue to see positions in information security go unfilled. This could be a retention issue for a number of reasons that still point to an opportunity to build the tech and cyber pipeline further.

7,319
UNIQUE JOB POSTINGS

IN-DEMAND OCCUPATIONS
2. Computer Occupns.
3. Info Security
4. Systems Analysts
5. Web Developers

AVERAGE MONTHLY HIRES
983

Since the onset of the COVID-19 outbreak, the San Antonio Tech and education communities has been actively and creatively recruiting talent from affected populations.

** Compatibility scores taken from Emsi Skills Transferability data of top-posting occupations and cross-referenced with WSA unemployment data. Only occupations with compatibility scores of 89 or higher recorded.
### TOP 5 POSTED OCCUPATIONS

<table>
<thead>
<tr>
<th>TOP POSTED OCCUPATIONS</th>
<th>UNIQUE POSTINGS</th>
<th>AVG. MONTHLY POSTINGS</th>
<th>AVG. MONTHLY HIRES</th>
<th>AVG. ANNUAL WAGES</th>
<th>AVG. WAGES U.S.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Software Developers, Applications</td>
<td>1,524</td>
<td>1,181</td>
<td>157</td>
<td>$103.3K</td>
<td>$103.6K</td>
</tr>
<tr>
<td>Computer Occupations, All Other</td>
<td>965</td>
<td>759</td>
<td>90</td>
<td>$84.4K</td>
<td>$90.3K</td>
</tr>
<tr>
<td>Information Security Analysts</td>
<td>727</td>
<td>573</td>
<td>35</td>
<td>$89.4K</td>
<td>$98.3K</td>
</tr>
<tr>
<td>Computer Systems Analysts</td>
<td>677</td>
<td>532</td>
<td>123</td>
<td>$84.5K</td>
<td>$88.8K</td>
</tr>
<tr>
<td>Web Developers</td>
<td>476</td>
<td>382</td>
<td>29</td>
<td>$66.8K</td>
<td>$67.4K</td>
</tr>
</tbody>
</table>

### TOP POSTED SKILLS

**HARD SKILLS**
1. Agile Software Development
2. Computer Science
3. SQL
4. Python
5. Java

**COMMON SKILLS**
1. Communication
2. Management
3. Troubleshooting
4. Operations
5. Infrastructure

### TOP POSTING EMPLOYERS

- USAA
- Oracle
- Accenture

### TOP PROGRAM COMPLETIONS

- Computer Programming, **Alamo Colleges, St. Mary’s**
- Computer Science, **UTSA, St. Mary’s**
- Computer Engineering, **UTSA**
- Computer & Information Security, **UTSA, Alamo Colleges, TAMUSA**

**Additional Tech & Cyber Training Opportunities:** CodeUp, Cloud Academy

### SKILLS TRANSFER

All skills transfer opportunities from the most impacted industries fell outside of the compatibility score** threshold for the top tech and cyber job postings. That said, several sales and hospitality roles can transition into entry-level coding, development, and computer support roles with training. This is a key area of focus for the workforce development community in the coming weeks.

---

8 All data is from Emsi Occupations, Programs, and Skills Transfer reports, April – May, 2020, SA-NB MSA.

** Compatibility scores taken from Emsi Skills Transferability data of top-posting occupations and cross-referenced with WSA unemployment data. Only occupations with compatibility scores of 89 or higher recorded.
Along with Financial and Professional Services, SA Works is (for the first time) adding Construction & Trades to the Jobs Report. Private sector input continues to highlight the need to build the construction and trades talent pool today, and build the pipeline for the future.

As the region continues to grow, there is an inevitable need for construction. Trades apprenticeships, occupations, and construction roles are a catalyst for service industry employees to return to work while building skills for a new career and supporting economic growth in the region.

### In-Demand Occupations

<table>
<thead>
<tr>
<th></th>
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<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Heavy Truck Drivers</td>
<td>3,280</td>
<td>2,283</td>
<td>1,044</td>
<td>$39.9K</td>
<td>$43.7K</td>
</tr>
<tr>
<td>2</td>
<td>Construction Managers</td>
<td>357</td>
<td>276</td>
<td>93</td>
<td>$88.9K</td>
<td>$93.4K</td>
</tr>
<tr>
<td>3</td>
<td>First-Line Supervisors of Construction Trades &amp; Extraction Workers</td>
<td>312</td>
<td>234</td>
<td>329</td>
<td>$58.7K</td>
<td>$65.2K</td>
</tr>
<tr>
<td>4</td>
<td>Laborers &amp; Freight, Stock, &amp; Material Movers, Hand</td>
<td>294</td>
<td>220</td>
<td>2,166</td>
<td>$27.1K</td>
<td>$28.3K</td>
</tr>
<tr>
<td>5</td>
<td>First-line Supervisors of Transportation &amp; Material Moving Workers, Except Aircraft Cargo Handling Supervisors</td>
<td>235</td>
<td>190</td>
<td>170</td>
<td>58.1K</td>
<td>55.6K</td>
</tr>
</tbody>
</table>

### Top Posted Skills

**Hard Skills**

1. Flatbed Truck Operation
2. Warehousing
3. Subcontracting
4. Forklift Truck
5. Dry Van Truck Operation

**Common Skills**

1. Communication
2. Valid Driver's License
3. Construction
4. Management
5. Operations

---

9 All data is from Emsi Occupations, Programs, and Skills Transfer reports, April – May, 2020, SA-NB MSA.
ACTION PLAN

Top-line skills transfer and unemployment data allows us to work with partners to develop career pathway plans for the most impacted workers and industries. Further disaggregating the data will direct our targeted interventions and program enhancements.

In addition to completed and ongoing tactics, SA Works is partnering across organizations to ensure alignment as the regional economy continues to recover. Below are a few initiatives planned and underway.

WORK-BASED LEARNING

COVID-19 has highlighted the need to grow our digital and workplace skills. SA Works’ annual Summer Internship program gives San Antonio high school students the opportunity to gain real work experience and income through paid internship opportunities. The program is part of a broader workforce development strategy to promote economic mobility for San Antonians through work experience and training toward meaningful careers. This year, the 2-to-6-week program will be 100% virtual.

Higher education partners have also enhanced and broadened their catalogues to reach those in need of work-based training. Alamo Colleges, UTSA, and Texas A&M San Antonio, among others, have coordinated their course offerings to expand and accelerate learning with low and no-cost options.
CAREER PATHWAYS
To further strengthen the Greater San Antonio talent pipeline, meet industry need, and provide people with meaningful work, SA Works and partners are working to understand gaps, enhance and scale education and training, and increase awareness of meaningful career paths in industries that can be misunderstood or back of mind for job seekers.

In early 2020, SA Works released the Biosciences Demand Occupation & Education Report that mapped education and support assets in the industry, demand occupations, and required skills associated with those roles. In Q3-Q4 of 2020, SA Works is continuing this work across other target industries. This work will help assess education and training gaps and provide direction for targeted messaging aimed at prospective students and employees.

BUSINESS ENGAGEMENT
The collaborative work of the community-wide Business Retention & Expansion (BRE) team is further expanding in the COVID-19 era. The goal of this work is to provide San Antonians displaced by the pandemic with the training, education, and resources needed to have a meaningful career.

SA Works is focused specifically on engaging employers and industry to participate in the program and help grow the talent they need. Partners like Workforce Solutions Alamo (WSA) will lead the work to engage displaced employees and guide them to the most appropriate training and education programs. Please contact SA Works for more information on these opportunities.